St John Ambulance Cymru

Trainer or First Aid and Health and Safety Trainer

**Accountable to**: Lead Trainer/Senior Trainer/Training Delivery Manager

**Location**: Cardiff

**Hours**: 35 hours per week, working 5 days out of 7 days

**Salary**: £21,210 - £25,833 p/a

Job summary

* To deliver our comprehensive range of first aid, health & safety, and mental health Wales courses to our diverse client base in Wales.
* To provide support and assistance to the Training Delivery Manager, Senior and Lead trainers, along with other senior staff on all matters relating to St John Ambulance Cymru (SJAC) commercial training carried out by the organisation.

Key duties and responsibilities

* To deliver our comprehensive range of first aid, health & safety, and other course as appropriate to our diverse client base in Wales.
* To provide support and assistance to the Training Delivery Manager, Senior and Lead trainers, along with other senior staff on all matters relating to St John Ambulance Cymru (SJAC) commercial training carried out by the organisation.
* Work as an integral member of the training team to promote ongoing growth; specifically developing and delivering new courses; utilising various teaching/training mechanisms and resources including group work, scenarios, and Power Point.
* Ensure that all internal and external regulatory body training standards and performance criteria are met and complied with.
* Respond positively to observations following internal verification that will ensure quality and consistency on courses. If IQA qualified, you may also be asked to carry out IQA observations on fellow trainers.
* Demonstrate excellent communication and teaching skills, delivering, and assessing training courses and services in accordance with St John Ambulance Cymru procedures and processes.
* Broaden, expand, and develop personal training skills and knowledge to enable development/training of all current and possible future courses, including a range of First Aid courses and Health and Safety courses.
* Identify own development areas in PDR meetings to ensure own development supports role whilst taking ownership and responsibility for maintaining and recording relevant Continuing Professional Development knowledge, skills and details.
* Be inherently self-motivated and able to work without supervision; this includes an ability to work at short notice at any given client locations across Wales or beyond.
* Willing to travel across Wales when required and work evenings and weekends when required as per operational requirements.
* Identify new customer/client market opportunities/prospects with sales potential for St John Ambulance Cymru services and to refer those prospects to the sales team with a view to converting those opportunities into clients.
* Whilst principal responsibility for our training centres lies with the Head of Training, as part of your role you would be expected to act upon any minor issues reported, rectifying where possible and to report any major issues to the lead/senior trainer.
* Liaise with new customers/clients to discuss training opportunities and supplies products and to refer those contacts to the sales team with a view to converting the opportunities.
* To assist to one’s best ability in the furtherance of St John Ambulance Cymru ongoing business development as may be required.
* Perform any other duties proportionate with these responsibilities, the band of the post and skills/qualifications of the post holder.

**Person Specification**

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| Requirements: | Essential: | Desirable: | Method supporting assessment: |
| Educated to Degree level |  | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** | Application form |
| First Aid at Work Certificate | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** |  | Application form  |
| PGCE/Cert Ed Qualified |  | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** | Application form |
| Level 3 Award in Education & Training, or equivalent (or willing to work towards) | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** |  | Application form |
| Mental Health First Aid (Wales) Instructor Qualification |  | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** | Application form |
| TAQA IQA Level 4 Qualification and/or First Aid IQA / CPD day certificate |  | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** | Application form |
| NEBOSH or Equivalent |  | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** | Application form |
| IOSH registered trainer |  | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** | Application form |
| Experience |
| Experience of training at least one of the following topics: First Aid / Health & Safety / Mental Health | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** |  | Interview/Application form |
| Experience of using Microsoft Office suiteWord / Excel / PowerPoint etc |  | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** | Interview/Application form |
| Knowledge of First Aid / Health & Safety / Mental Health legislation |  | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** | Interview/Application form |
| Skills, knowledge and abilities |
| Ability to work on own initiative  | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** |  | Interview/Application form |
| The ability to work as part of a team | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** |  | Interview/Application form |
| To have excellent presentation & communication skills | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** |  | Interview/Application form |
| The ability to manage your own time effectively  | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** |  | Interview/Application form |
| To be highly organised | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** |  | Interview/Application form |
| To be able to plan lessons and assess learning outcomes effectively  | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** |  | Interview/Application form |
| Personal attributes |
| Dynamic, pro-active, passionate about making a difference  | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** |  | Interview |
| Resilient and adaptable, able to work well under pressure  | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** |  | Interview |
| Able to reflect on own performance, seeking feedback and acting on learning and development needs | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** |  | Interview |
| Full UK driving licence | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** |  | Interview/Application form |
| Willing to travel across Wales when required | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** |  | Interview/Application form |
| Willing to work evenings and weekends if/when required | **C:\Users\justine.thorner\AppData\Local\Microsoft\Windows\INetCache\Content.Word\Tick 2-21.png** |  | Interview/Application form |